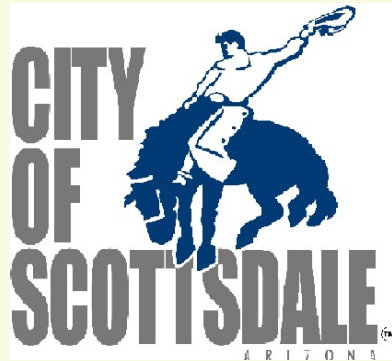




*Maricopa Association of Governments 2008 Regional Conference:*

## **Housing & Transportation** **Human Services Coordination**

# **Cab Connection** **City of Scottsdale**



**APRIL 8, 2008**





# Intent & Goal

## ■ Intent

- provide a quality transportation option to senior or disabled citizens of Scottsdale.

## ■ Goal

- offer an efficient, flexible, and cost-effective service in areas where Dial-A-Ride is unavailable and as a viable alternative transportation choice in areas where Dial-A-Ride is available.



# Eligibility Requirements

- Must reside within the boundary of Scottsdale
- Age 65 or older
- Under 65 with a documented disability
- Must obtain a Valley Metro Reduced Fare I.D. card



# Benefits of Participation

- Participants may order up to 20 one-way vouchers each month. City of Scottsdale will pay 80% of total fare up to a \$10.00 maximum and will pay a 15% tip.
- Dialysis patients may order 26 vouchers for trips to and from a dialysis center each month. City of Scottsdale will pay 100% of the cost of these trips plus a 15% tip. In addition, 20 additional vouchers may be ordered which will be subsidized at the 80% rate.
- No up-front cost when vouchers are ordered



# Limitations

- At the present time there are no limitations on trip purpose.
- Specific destination information must be given when ordering vouchers.
- All trips must either begin or end in Scottsdale.
- Vouchers expire if not used within 60 days of issuance.
- Once issued, vouchers may not be altered in any way.



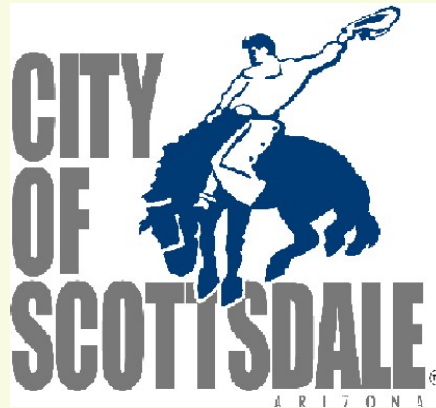
# Participant Responsibilities

- Must abide by Cab Connection Program Guidelines, copy of which is provided with application packet and with New User Information and Welcome Packet.
- Must request vouchers in writing on forms provided. Visually impaired participants may order their vouchers by phone.
- Participants schedule their trips by contacting a participating taxi company.
- Participants pay their portion of the fare to the cab driver at the completion of the trip.
- Minor disputes or complaints involving cab companies should be directed to cab company management.



# CONTACT INFORMATION

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- e-mail us at [pvenisnik@scottsdaleaz.gov](mailto:pvenisnik@scottsdaleaz.gov)..





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# Housing & Transportation

## Human Services Coordination

## Sponsors







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